



HARROLD&KITE

QUALITY POLICY STATEMENT

The quality and reliability of the Harrold & Kite's services are seen as paramount to the success and growth of our business.

The Top Management of the Company is committed to demonstrate leadership and commitment with respect to the quality management system and takes accountability for the effectiveness of system.

Meanwhile, quality must continue to be the concern of every person in the Company, not just the sole responsibility of the Top Management. Every person in the Company has quality related responsibilities, and it must be accepted and understood that every aspect of what we do in the business ultimately affects the level of client satisfaction.

The Company is committed to establish quality objectives at relevant functions, levels and processes needed for the quality management system. All quality objectives shall be appropriate, measurable and will be continuously reviewed and updated to ensure product conformity and enhance customer satisfaction.

Our Quality Management System is designed to ensure that we consistently provide products and services that meet customer and applicable statutory and regulatory requirements, while also aims to enhance customer satisfaction through the effective application of the system.

The Quality Management System that the Company has established is based on compliance with the standard ISO9001:2016. The methods employed are to be kept under continual review and improved whenever and wherever possible.

These principles are basic to the Company and all employees are expected to embrace and support them as a team and to actively pursue the requirements of the Quality Management System so that we can meet the expectations of our clients.

Name: Kim Harrold

Signed:

Date: 1st September 2019

Douglas Fyfe

1st September 2019